



## ENVIRONMENTAL POLICY

The **Oropesa Nautical Club**, as an entity that manages the Marina, dedicated to the management of the facilities that includes the attention to members and users, the services of mooring, the rental of recreational boats for passersby, the service of berthing, the handling of boats for launching and winter, the supply of fuel to boats and the organization of nautical sports events. For this reason, it is aware of its commitment to society for the prevention of pollution, always from the perspective of environmental awareness in compliance with environmental legislation.

This environmental policy is the frame of reference used by management for setting environmental objectives, which are aligned with the Sustainable Development Goals (SDGs).

This commitment is based on the following guidelines:

- Ensure that stakeholders' expectations are met
  - Maintain an attitude of trust and cooperation with the various public and private bodies, being aware of the legal obligations, in order to obtain cooperation for the improvement of the environment.
  - To link a commitment to the local social environment, creating synergies between the Yacht Club and the community of which we are part to contribute to its improvement.
  - Implement the Blue Flag principles for marinas, following the ADEAC-FEE criteria.
  - Continue with the commitment to quality tourism in destination (SICTED), complying with the manual of best practices in the sector and passing the corresponding evaluations.
- Compliance
  - Evaluate compliance with applicable regulations in the performance of our business.
  - Maintain the Environmental Management System implemented, according to UNE EN ISO 14001:2015, updating manuals, procedures, instructions and documents.
  - Carry out audits of the Environmental Management System to verify its correct maintenance.
- Setting goals and targets
  - Provide the resources needed to achieve the environmental objectives set.
  - Regular monitoring by means of indicators to ensure continuous improvement.
- Customer satisfaction
  - Understand continuously the needs and expectations of our members and users in order to increase their level of satisfaction with the Yacht Club.



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- Respond to possible complaints from users.
- To make staff aware of the importance of knowing the needs of clients, so that they can make improvements and achieve their satisfaction.
- Relationship with suppliers and/or subcontractors
  - Conducting a continuous selection and evaluation of suppliers and subcontractors, ensuring that we can offer the best service to our clients.
  - Collaborate with the hotel industry as well as internal and external nautical service companies, in order to comply with the best practices of the environmental code of conduct.
- Staff involvement
  - Continuous training of all staff by implementing the training plan and evaluating the effectiveness of these actions.
  - Involve staff in identifying opportunities for improvement.
  - Preventing the occurrence of deviations in the conduct of the activity through operational controls and environmental monitoring.
  - Comply with the applicable legal regulations on the prevention of occupational risks.
- Respect and conservation of the environment
  - To commit as much as possible to sustainable development.
  - Invest in renewable energy and self-consumption through photovoltaic installations.
  - Reduce and offset CO2 emissions by calculating the carbon footprint of the organization.
  - Manage the selective collection of hazardous and non-hazardous waste.
  - Identify environmental aspects and their impact from a life-cycle perspective.
  - Raising awareness, training and awareness among employees, users, industry professionals and leased premises on good environmental practices.
  - Disseminate appropriate behaviours in protected areas and nature reserves present in our environment.
  - Promote respect for marine flora and fauna among seafarers by complying with regulations on navigation, closures and fishing.
  - Optimize water consumption, especially in boat washing processes.
  - Reduce the polluting load of waste water from washing, avoiding marine pollution.



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- Respond to possible complaints from users.
- Promote the use of biodegradable or environmentally friendly chemicals.
- To prevent pollution by rational use of resources, reducing consumption and emissions into the atmosphere.
- To be aware of the environmental impact that the nautical sporting events we organize can cause, for this we establish a specific code of conduct.

The Board of Directors of the **Nautical Club of Oropesa**, is committed to reviewing the Environmental Policy, ensuring that all commitments are consistent with the objectives of the organization, as well as with the expectations and needs of stakeholders.

In Oropesa del Mar, on March 16, 2022

Fernando Torrent Guinot  
President

Arturo Peña Ramos  
Manager